

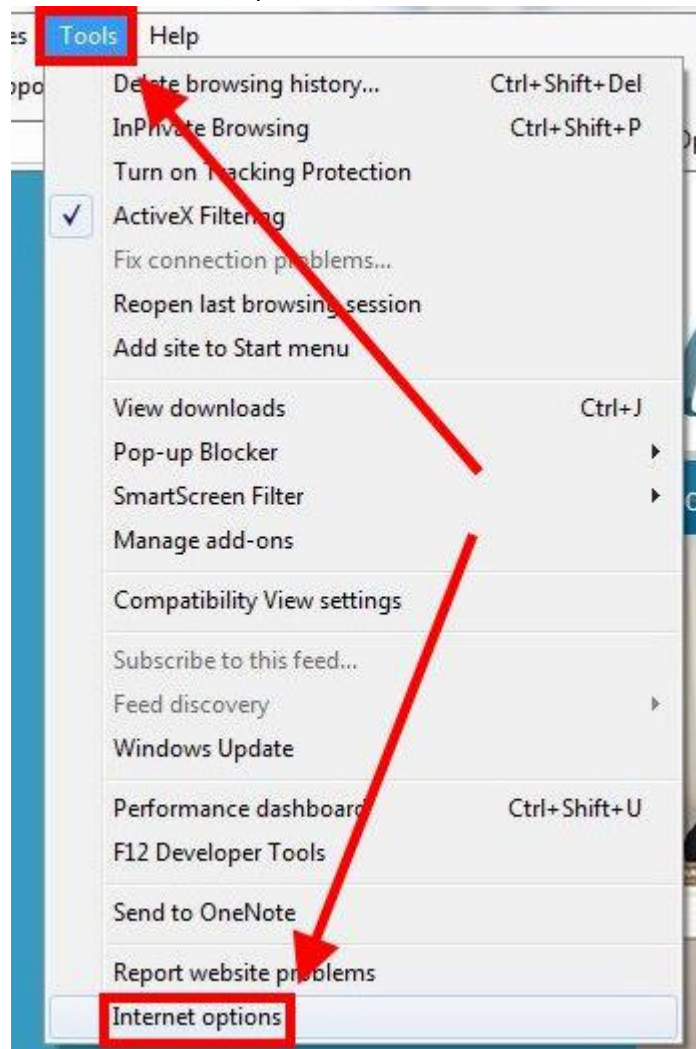
# How to enable TLS 1.2 in Internet Explorer and Fire Fox

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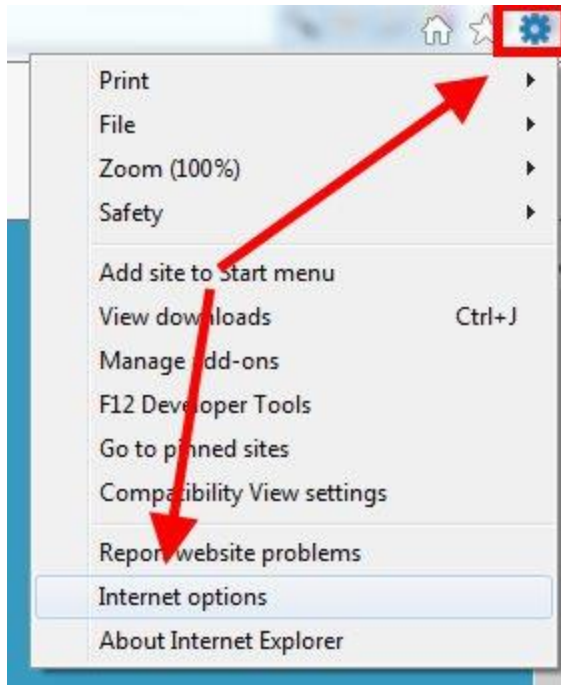
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## Internet Explorer

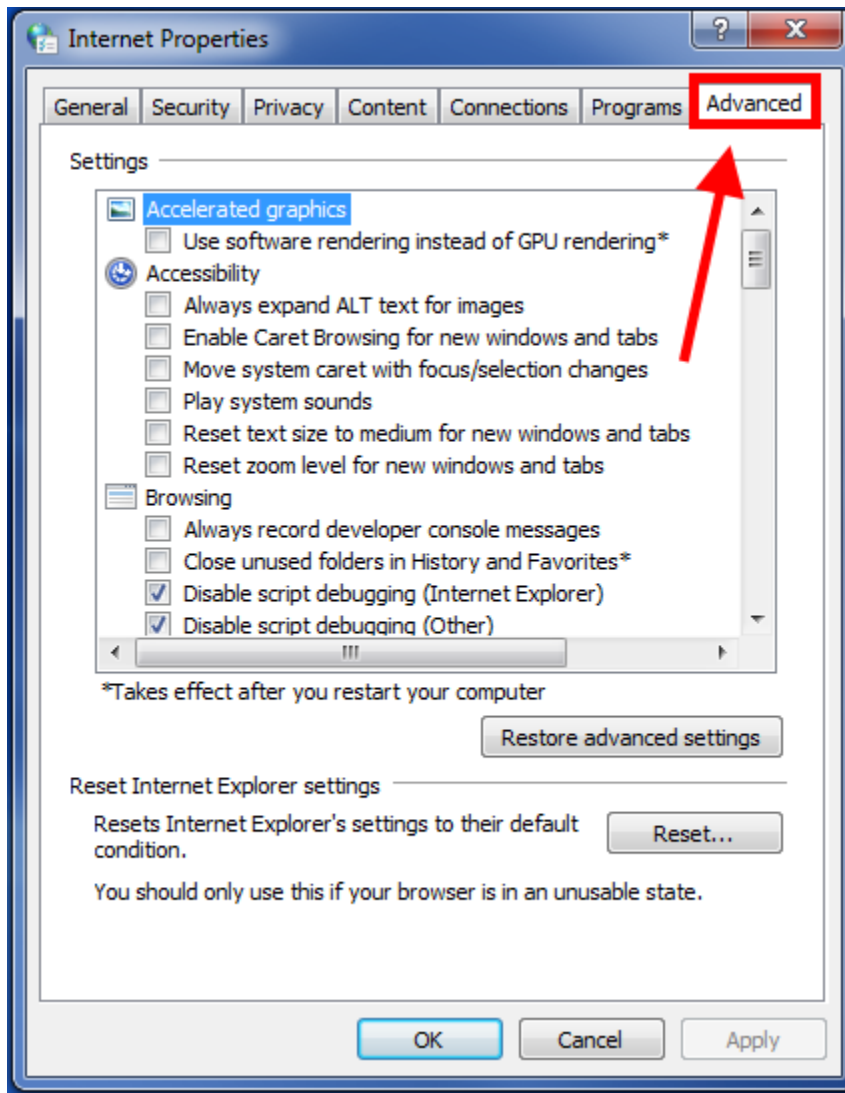
1. Open Internet Options (There are two options to get there)
  - A. Tools -> Internet Options



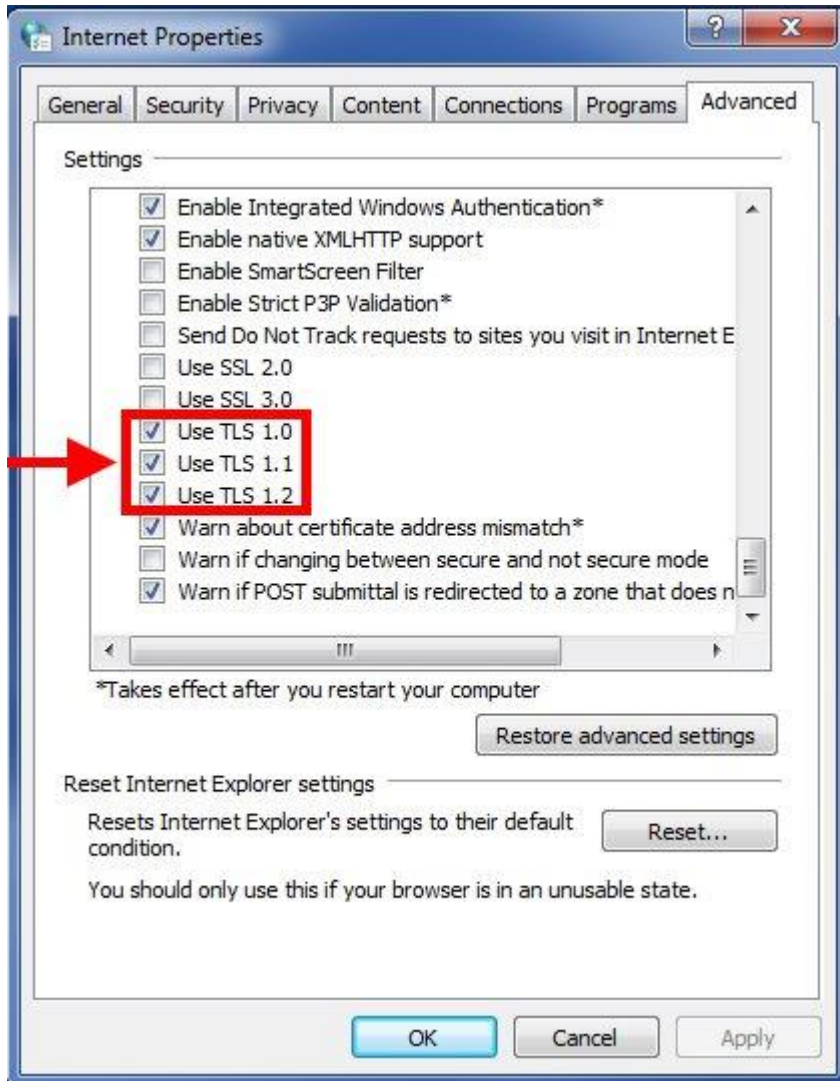
- B. Cog -> Internet Options



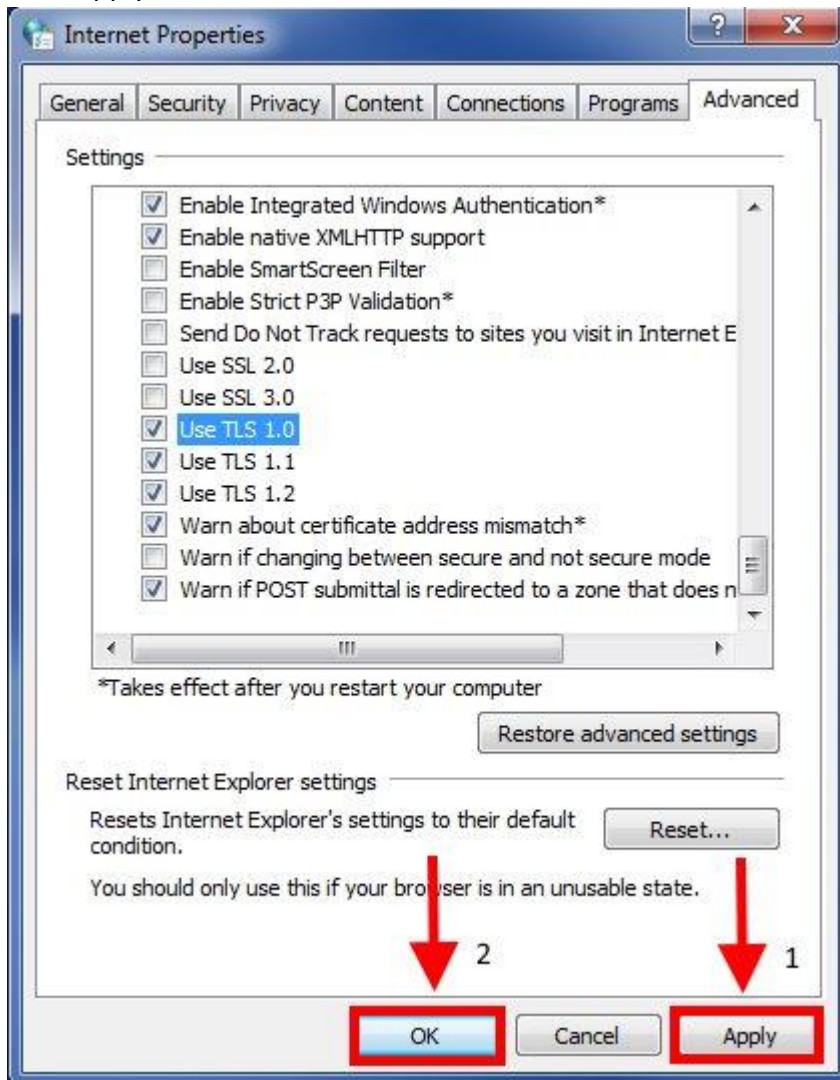
2. Click on Advanced tab



3. Scroll down to Use TLS and ensure that TLS 1.0, 1.1, and 1.2 are checked



4. Click Apply; then OK



5. Close all Internet Explorer sessions
6. Reopen Internet Explorer and retry making a payment



5. Make the following changes to the following three values, as needed, one line at a time

security.tls.version.fallback-limit Change the value to 3

security.tls.version.max Change the value to 3

security.tls.version.min Change the value to 1

6. Close all Fire Fox sessions
7. Restart Fire Fox and retry making a payment.